



Healthcare Technology  
**Solutions** that  
Produce Immediate  
Value-Based Results

## Proven PBM Solutions

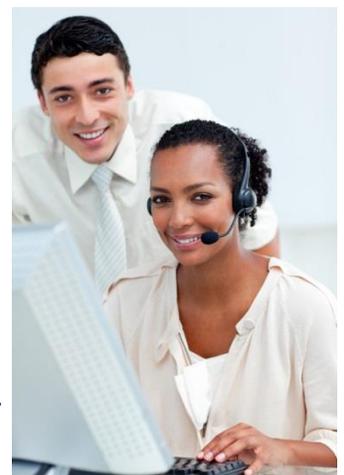
MC-Rx is a national Pharmacy Benefit Manager with over 50 years' experience in the healthcare industry. Whether your company is large or small, we tailor our programs to your organization's requirements. We pioneered the business doctrine of 'transparency' and are a leading advocate of 'full disclosure' in the PBM industry. It is our personal mission to treat our clients with integrity, provide a high level of customer service, and offer transparent healthcare solutions that will help reduce your current pharmacy spend.

## Pharmacy Benefit Success Resources

Each client works with their own MC-Rx support team that delivers individual solutions and services for pharmacy cost containment and member wellness. We have many options readily available: flexible copays, a national retail pharmacy network, pharmacy benefit designs to include HSA and HRA plans, clinical services, mail order, and "smart" specialty pharmacy programs. MC-Rx has a strong and stable information technology infrastructure, evidenced by our SOC1 audit report.

Our proven track record for innovation and automation includes:

- 100% in-house Pharmacy Benefit Management systems and services
- State-of-the-art analytics and reporting capabilities
- Robust processing and/or data capture platform
- Comprehensive utilization management programs
- Customer-focused mail order pharmacy
- *Smart* specialty pharmacy programs
- Interactive member portal
- Population health analytics



*Innovation, Transparency, Savings:*  
*MC-Rx is Ready to Serve the Unique Needs of Your Membership.*



### Quality Management

MC-Rx has been assisting our clients with quality healthcare since 1988. A standard feature of our online adjudication system is the performance of real-time duplicate therapy determination, persistent medication monitoring and management, age related medication, drug utilization review, and determination of adherence, which is directly related to chronic disease management.

### Superior Support

MC-Rx's national network of independent and chain pharmacies is 68,000+ strong and is supported by our online claims processing system that provides pharmacies with real-time access to member eligibility and plan benefit coverage. Our clear contract has no retail or independent pharmacy pricing spread or hidden fees. Clients have rigorous audit rights to access, audit, and confirm all aspects of the full pass-through agreement.

Customer Care Centers are available to our members, physicians, and pharmacies 24/7, 365 days a year; we employ a bilingual staff (TTY and language line interpretation) that strives for a one-call resolution, and callers never receive a busy signal!

### Comprehensive Clinical

MC-Rx will customize a formulary to fit your exact needs — the options are endless and the choice is yours. We take great pride in the performance of our clinically driven and financially supported formulary and our “lowest net cost of therapy” philosophy. Clients using our formulary have maintained cost trends *below national growth rates for the last ten years*.

### Customer-Focused Mail Order Services

MC-Rx wholly owns and operates its own mail order and specialty pharmacy, *ProCare PharmacyCare*, with locations in Miramar, FL, and Las Vegas, NV. Our facilities are fully integrated with the clinical department and our claims processing system, so every mail prescription is evaluated with the members' retail claims. Patients can easily order refills through MC-Rx's Member Portal.

### Smart Specialty Pharmacy

We offer a comprehensive approach to managing the high cost and appropriate use of complex therapies with costly injectable and oral medications. The core services of our SpecialtyCare program include specialty distribution, medication management, and patient assistance support that help your members live with complex health conditions. We guarantee the integrity of the drugs we dispense and provide members with excellent specialty pharmaceutical care and superior clinical services in order to help them most effectively manage their illness. Clients can access our variable copay and cost-plus programs on specialty medications that offer the lowest prices available on the most expensive products.

### Data Analytics & Reporting

MC-Rx's systems are extremely flexible in extracting any data, groupings, categories, etc. from your data. All reporting is determined by the eligibility hierarchy set up through the implementation process and discussions that occur around eligibility vs. financial reporting.

Clients also receive *Zero-In*, a 'point and click' graphical interface that you can use for analysis of your prescription program. Reloaded every night, *Zero-In* gives you a tool to look at the highest level statistics and detail down to the claim level with just a few mouse clicks.



Better Health. Within Reach. Every Day.

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